



Safeguarding guidelines for Christmas Hamper donors

Please read these guidelines before registering to donate a hamper

- Do not share the personal information of your family with anyone else not involved in the project and delete/destroy the information about the family after you have made your delivery.
- Only contact your family the minimum number of times (i.e. to introduce yourself as their donor and then to arrange your delivery). On the first contact you may ask if the family wishes to substitute any items on the standard list, but we expect this to be one or two items only.
- We ask you not to try to pursue or encourage a relationship with the family, as this could potentially cause risk on either side.
- Do not ask for additional information about the family e.g. age/sex of children.
- Do not include alcohol, tobacco or money.
- Delivery should normally be in the week leading up to Christmas (by 23rd). Please do not deliver outside this period unless, for example, you will be going away.
- Deliver your hamper during daylight hours as far as possible.
- Deliver your hamper with another person, ideally in a mixed pair or as a family.
- Be COVID safe! Wash your hands before and after delivery and wear a mask. Please also follow any government guidelines which may be issued closer to Christmas.
- UNDER NO CIRCUMSTANCES ENTER THE PROPERTY OF YOUR FAMILY - your hamper must be handed over on the doorstep. This is for safeguarding and insurance reasons.
- If you feel the family are making requests against these guidelines or being unreasonable in any way, please raise your concerns with Feeding Families at info@feedingfamilies.org.uk